

Patient information and consent to data protection

Dear patient

The protection of your personal data is important to us, and we would like to inform you about which data we collect, store or forward and for what purpose. This information also tells you which rights you have regarding data protection.

You can also authorize us to exchange personal information (laboratory results, prescriptions, etc.) with you by e-mail, although e-mails are not sufficiently protected from a data protection perspective. The Federal Health Insurance Act (KVG) also stipulates that patients receive a copy of their doctor's bill.

1. PURPOSE OF DATA PROCESSING

Data processing in our practice is carried out exclusively for the purpose of providing medical services by the doctor or other healthcare professionals and to fulfil the associated obligations. To this end, we process personal data, particularly your health data. This includes medical histories, diagnoses, treatment suggestions and findings that we or other doctors collect. Other doctors, healthcare professionals or hospitals where you are receiving treatment may also provide us with data for these purposes (e.g. in the context of referrals). The collection of health data is a prerequisite for your treatment. If the necessary information is not provided, careful treatment cannot take place.

2. RECIPIENTS OF YOUR DATA

We only transfer your personal data to third parties if this is provided for by law or if you have given your consent. The main recipients of your personal data may be other doctors/healthcare professionals, hospitals, laboratories, health insurance companies, medical associations and private medical clearing centres.

The data is transmitted exclusively for the purpose of clarifying medical or insurance-related questions or for billing the services provided to you. In individual cases, data may be transferred to other authorized recipients.

3. STORAGE AND PROTECTION OF YOUR DATA

We will only store your personal data for as long as is necessary to carry out the treatment. Due to legal requirements, we are also obliged to retain this data for at least 10 years after completion of treatment. Other regulations may stipulate longer retention periods. We will delete your data for a maximum of 20 years after completion of the last treatment without your explicit consent.

We store your data adequately protected from unauthorized access with our partners Ametiq and Microsoft Cloud within Switzerland and the EU respectively.

4. YOUR RIGHTS

You have the right to receive information about the personal data concerning you. You can also request the correction of incorrect data. In addition, under certain conditions, you have the right to erasure of data, the right to restriction of data processing and the right to data portability. You have the right to obtain information about your personal data at any time. You can view your medical history or request a copy. There may be a charge for the copy.

Your data is processed based on statutory regulations. We only require your consent in exceptional cases. In these cases, you have the right to withdraw your consent for future processing.

5. COMMUNICATION CHANNELS

We do not transmit personal information (e.g. prescriptions, findings, etc.) unencrypted by e-mail without your explicit consent.

6. CONSENT to data protection

Please tick the box:

- I have read and taken note of the data protection information.
- I authorize the practice "Frauenpraxis Zollweiden" to send personal data (e.g. laboratory results, reports, etc.) by e-mail.
- I agree that my invoice will be sent directly to the health insurance company (Tiers payant).

My e-mail address:

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7. Family doctor

Name:

Place:

8. INSURANCE in the event of inpatient treatment:

- General S3
- Semi-private S2
- Private S1

Münchenstein, _____

Signature _____

Are your contact details still up to date?

Please take a few moments to check
the patient sticker. Thank you very much